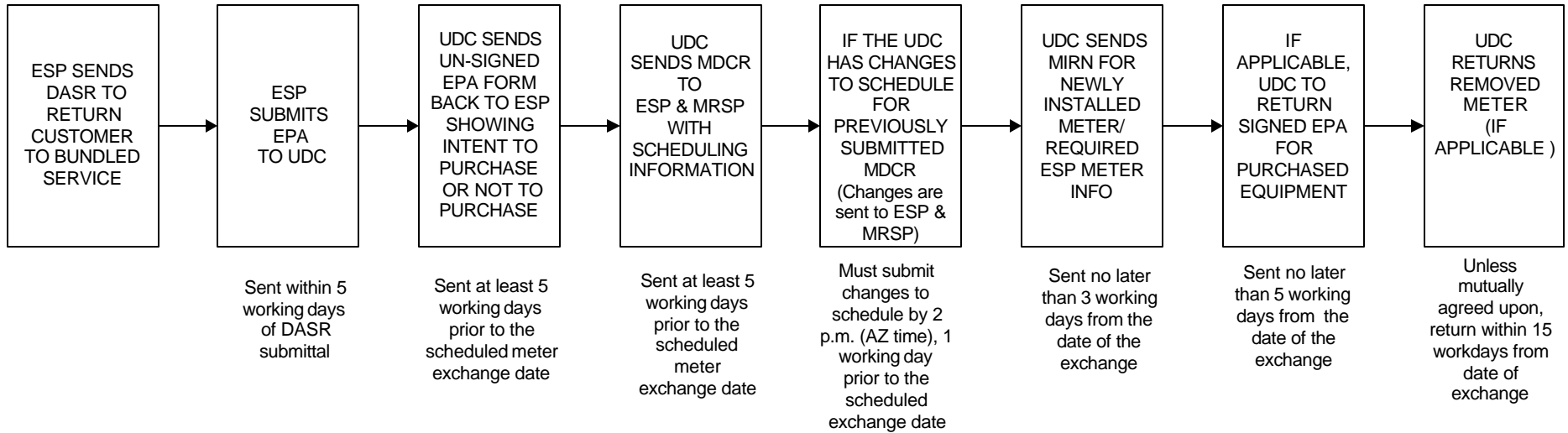


HIGH LEVEL FLOW - PROCESS # 2
DIRECT ACCESS CUSTOMER TO BUNDLED SERVICE
(METER EXCHANGE COMPLETED BY UDC)
Sample - proposed changes for 10/25/00



DASR = Direct Access Service Request
EMI = Existing Meter Information
EPA = Equipment Purchase Authorization
MDCR = Meter Data Communication Request
MIRN = Meter Installation/Removal Notification